WELCOME BACK!

Dear Student,

In case you missed it, President Berndt shared a welcome back video message https://youtu.be/yxrsrSUxN-Q

ACADEMIC AFFAIRS

- We have extended the **deadline to request a Pass/No Credit grade** instead of a letter grade. If you would like more information about this option, please contact an **advisor or counselor** or, if you are a student receiving **military benefits**, contact Sue Flannigan at sflanni@inverhills.edu to discuss your options.

- The **withdraw dates** for your courses have changed. You will now have more time to make a decision about withdrawing from a course. Before you choose to withdraw from a class, we strongly encourage you to contact an **academic advisor or counselor** to make sure it is the best choice for you. The withdraw date for full-semester courses (classes that began on January 13, 2020) is now May 1, 2020. For late-start classes, please refer to **e-services** for the withdraw date for that specific course.

CAMPUS OPERATIONS

- A **computer lab** is available in the College Center for students to stop in and use computer and printing services. The lab is open 10am-3pm, Monday through Thursday.
  - For the safety of all users, please wipe down computer stations after use with the provided cleaning supplies.

- **Bookstore** – The Inver Hills Bookstore will be closed to the public beginning next week, until further notice. Staff will continue to monitor emails and website orders remotely, and will return to campus as needed to process orders and meet the needs of students and staff. Books for summer courses are still scheduled to go on sale May 4th.
  - Please email the Bookstore at Bookstore@inverhills.edu with any concerns. The website is open 24/7 for orders at www.ihccbookstore.com

PERSONAL SUPPORT

- Our counseling team is here to support you with personal concerns during this difficult time. Appointments are available **online**.

- Our Counseling Department COVID-19 Resources page has information on both campus and community supports, including links for mental health assistance, help with food resources, and more.

- You can also request help with basic needs such as food, shelter, and financial help, using the Raise Your Hand feature within **Starfish**. Your request is sent to one of our staff members who will follow up with you.
TECHNOLOGY SUPPORT

- Students who cannot access a computer or smart device with internet capability at home can contact us at supportdesk@inverhills.edu to request a Chromebook on loan. Limited supplies are available!
- Technology support resources can be found on our Inver Hills Community College website at https://www.inverhills.edu/CampusResources/TechnologyServices/index.aspx
- Academic & Student Affairs at Minnesota State has additional student technology resources at https://asanewsletter.org/academic-continuity-students/
- Eduroam Wireless Service reminder
  - Students can access Eduroam wireless services at locations that are a member of the Eduroam wireless network as part of a higher education consortium. Eduroam is an educational consortium around seamless access to wireless network segments as persons move among Edroam “joined” MN State college and universities.
    - Eduroam wireless “hotspot” locations can be found at https://www.incommon.org/eduroam/eduroam-u-s-locator-map/
  - How it works: When on campus, any “personal” technology hardware (computer / cellphone) that uses wireless will need to access the “eduroam” wireless network
    - On your device, select “Eduroam” from the list of available Wi-Fi networks.
    - You will be prompted to sign onto the network. Enter the following for credentials:
      - Username: StarID@minnstate.edu or StarID@go.minnstate.edu (for example, ab1234cd@minnstate.edu)
      - Password: your StarID password.
    - You may be prompted to accept a security certificate. If this happens, verify that the certificate is from radius.mnstate.us. If so, click OK to accept.
- More information can be found at https://minnstate.edu/system/its/

This semester has unfolded in a way that none of us expected. We know that you are all dealing with challenges and uncertainties. Please know that Inver Hills remains committed to your success. We are ready to assist you with completing this semester and are already looking forward to a summer session with more great classes available for you! Please don’t hesitate to reach out to us.