

Technology Services: What We Strive to Do

The employees in the Technology Services unit strive to provide and support a comprehensive system of technology devices and services so students can learn, instructors can teach, and staff and administrators can work productively.



About this Guide

This guide is intended to simply introduce the technology services available. Follow the click path provided to find more information about each service.



Acceptable Use Of Information Technology

Inver Hills Community College enforces Minnesota State Colleges and Universities Board Policy 5.22 (Acceptable Use of Computers and Information Technology Resources) and Procedure 5.22.1. College-specific procedures referenced in the Board policy and procedures are available on the college website at *Click path:* www.inverhills.edu > POLICIES <https://www.inverhills.edu/Policies/>



StarID: your key to technology and services

StarID is the username and password used to log into a variety of technology services and systems. Your StarID is universal across the Minnesota State Colleges and Universities. You should only ever have one StarID, forever. If you believe there are two or more StarIDs associated with you please contact Enrollment Services.

Click path: www.inverhills.edu > Current Students > ACTIVATE STARID

<https://starid.minnstate.edu/>

Activation & Forgot Password: use your personal e-mail address in your E-services record

Manage your profile: use your StarID



E-services: manage your academic record

E-services provides online tools for registering for classes, checking financial aid awards, making online payments, getting unofficial transcripts, and updating your official contact information.

Click path: www.inverhills.edu > Current Students > E-services

Log in: use your StarID

NOTE: Different services may use different labels for the IHCC student number. It is sometimes called "Student ID", "IHCC ID", "Tech ID", and "Customer ID". These labels ALL refer to the eight-digit number associated with your official student record. It never means your StarID.



WiFi: personal device access to campus services and the Internet

The campus has an expansive wireless network. The network does not provide encryption so be sure any Internet services you access over the campus network are secure (HTTPS) site. Devices running some operating systems are required to have the Safe Connect client installed and working before accessing the Internet.

Click path: www.inverhills.edu > Current Students > Technology Services > Wireless Network

<https://www.inverhills.edu/CampusResources/TechnologyServices/WirelessNetwork.aspx>

Log in: use your StarID



D2L: our online classroom

Desire2Learn (D2L) is the online classroom environment used by many instructors whether the class is online or on campus.

Click path: www.inverhills.edu > Current Students > D2L Brightspace Login

<https://inverhills.learn.minnstate.edu/>

Log in: use your StarID



Campus Computers

The college provides a large number of computers for student use in a variety of areas of the campus: **B-116, College Center, Library, Math Lab, Writing Lab.**

Some lab areas have specialized software installed for specific class needs.



Printing

Printing is provided to support the academic needs of students. Printing is available in all areas that have computers available for student use. Printing from personal devices on the campus WiFi network is also available.

Click path: www.inverhills.edu > Campus Resources > Technology Services > Printing

<https://www.inverhills.edu/CampusResources/TechnologyServices/Printing.aspx>

Log in: use your StarID



Teach Yourself

The college subscribes to Atomic Learning, a just – in – time service resource that can help you learn how to use a variety of software / technologies. Your student subscription provides unlimited use of Atomic Learnings training modules as a current IHC student.

Click path: www.inverhills.edu > Current Students > Campus Resources > Technology Services > Atomic Learning

<https://secure2.atomiclearning.com/sso/shibboleth/inverhillsc>

Log in: use your StarID



Getting Help

Assistance with campus supported technologies can be provided in person, over the phone, by e-mail and by web chat. The Minnesota State Colleges and Universities provides extended support for E-services and D2L. Check the login page for advice for your options for each service.

If you are on campus and need assistance with logging into a service your first stop should be Enrollment Services on the second floor of the College Center. Alternatively, the IT Service Desk in the IT Center building can also provide assistance.

Click path: www.inverhills.edu > Current Students > Campus Resources > Technology Services > Assistance Options

<https://www.inverhills.edu/CampusResources/TechnologyServices/>