Welcome to Inver Hills Community College!

Inside you will find details about summer session 2021 course registration, tuition payment, deadlines and policies, and student services and resources.

For a complete list of course offerings, visit www.inverhills.edu/eforms/ClassSchedule. For a detailed list of college policies, program offerings and requirements, and course descriptions, see the college catalog at www.inverhills.edu/Registration/CourseCatalog.aspx.

Inver Hills Community College continues to take action to limit the spread of COVID-19. For the most up to date information, visit www.inverhills.edu/covid-19.

Important dates for summer 2021:
- June 1: classes begin
- June 7: tuition due

Find the complete summer semester calendar on page 2.
Course withdrawals are not permitted past the applicable withdrawal after the start of the class (for late start and second half classes). This occurs when a student removes a class from his/her course schedule after the fifth business day of the term (for full term and first half classes) or during the period of time when refunds are still being granted (see refund schedule below under Refunds).

Students must drop or withdraw from courses they no longer plan on completing. Failure to do so may result in a grade of “FN” (failure for non-attendance). See Class Attendance Policy below for more information.

**Registration**

**Academic Advising**
Students needing assistance with course selection and degree planning are encouraged to meet with an advisor. To meet with an advisor, visit counseling and advising, located on the second floor of the College Center building. For questions and current hours visit www.inverhills.edu/Admissions/CounselingAdvising or call (651) 450-3508.

**Degree Audit Report**
Are you taking the right classes for your degree? Log in to E-Services and view your Interactive Degree Audit Report to find out. This report will show you how the coursework applies toward your degree, and what courses you still need to take to graduate. Visit www.inverhills.edu/Registration/HowtoRegister.aspx for more information.

**How to Register**
All returning students will search and register for classes by logging in to E-Services at www.inverhills.edu/students. If you are having difficulty accessing your E-Services account, please see Getting Help with Student Accounts on page 4. Once you are logged in, click on Courses and Registration to get started. For detailed instructions on registering for classes, visit www.inverhills.edu/Registration/HowtoRegister.aspx.

New students should visit www.inverhills.edu/Admissions/ApplyNow.aspx for detailed information on admission and course registration. The Admissions Office can be contacted at admissions@inverhills.edu or (651) 450-3000.

**Add, Drop and Withdraw**
Course adds, drops, and withdrawals are completed online through your E-Services account.

A course **add** includes initial registration, additional registration, or substituting one class for another. Course adds must be completed by 11:59pm on the fifth business day of the term (for full-term and first-half classes) or by 11:59pm on the first business day after the start of the class (for late start and second half classes).

A course **drop** occurs when a student removes a class from his/her schedule before: 11:59pm on the fifth business day of the term (for full-term and first-half classes) or 11:59pm on the first business day after the start of the class (for late start and second half classes). Full refunds are given for course drops, and a dropped course does not appear on a student’s transcript.

A course **withdrawal** occurs when a student removes a class from his/her course schedule after the fifth business day of the term (for full-term and first-half classes) or after 11:59pm of the first business day after the start of the class (for late start and second half classes). Course withdrawals are not permitted past the applicable withdrawal deadline; see your class schedule in E-Services to view the last day to withdraw for your courses.

- Students are strongly encouraged to meet with an advisor prior to withdrawing from classes.
- Course withdrawals appear as a grade of “W” on a transcript and count against a student’s course completion rate, which can negatively impact satisfactory academic progress.
- Partial refunds for course withdrawals are given only when a student withdraws from all registered classes, and when the withdrawal occurs during the period of time when refunds are still being granted (see refund schedule below under Refunds).

**Refunds**

**BankMobile**
Once you have registered for credit bearing courses at Inver Hills Community College, you will receive notification from BankMobile with instructions on how to select a refund preference. For more information about BankMobile, visit http://bankmobiledisbursements.com/refundchoices/. Your BankMobile code will be mailed to the permanent address that you have provided to the college. Please do not throw this code away. It is the key to selecting a preference for how you would like to receive any refunds from the college including financial aid disbursement, student payroll, and other refunds. After receiving your code, visit www.refundselection.com and follow the instructions. You may email your questions to ihcbankmobile@inverhills.edu.

**Refund schedule for full-term classes and other classes that begin during the first week of the term:**

<table>
<thead>
<tr>
<th>Term</th>
<th>Refund Schedule</th>
</tr>
</thead>
<tbody>
<tr>
<td>June 1 – June 7</td>
<td>100% refund</td>
</tr>
<tr>
<td>After June 7, a total withdrawal from all of your classes is required to receive a partial refund:</td>
<td></td>
</tr>
<tr>
<td>June 8-14</td>
<td>50% refund</td>
</tr>
<tr>
<td>After June 14</td>
<td>No refund</td>
</tr>
<tr>
<td>For classes beginning after June 7</td>
<td></td>
</tr>
<tr>
<td>Within one business day of course start</td>
<td>100% refund</td>
</tr>
<tr>
<td>After the first additional business day</td>
<td>No refund</td>
</tr>
</tbody>
</table>

**Course Changes and Cancellations**
The college reserves the right to change class locations, instructors and other conditions that do not alter the scheduling of the course. If the time, day or dates of a course are changed, or if a course is cancelled, the college will send a notification email to each registered student.

**Course Waiting Lists**
Students may add themselves to waiting lists for classes that are filled through their E-Services account. Once added to a course waiting list, notifications will be sent to the student’s personal email address; students should ensure the email address on record is up to date (see Email as Official Communication below). Students are also strongly encouraged to log in to E-Services regularly to check on the status of waiting list entries. Being added to a course waiting list does not guarantee eligibility to register for the course. Students should check registration holds and any course prerequisites prior to receiving a seat offer to ensure eligibility to register when the seat is offered. Students have 24 hours to register for a course once a seat offer is made.

**Assessments and Prerequisites**

**Assessment of college readiness:** Assessments are placement tests designed to measure your ability to work at the college level in mathematics and reading.
matics, writing, and reading. Your scores indicate what courses you may register for. You may need to take developmental courses before you are ready to take college level composition, mathematics, and certain other courses. Developmental courses are numbered below 1000 and the credits earned in them do not count toward a degree, although they do count in your credit load each term for financial aid, insurance coverage, and other purposes. For information, see www.inverhills.edu/ LearningSupport/TestingCenter/index.aspx. Students with previous course work or testing may be exempt.

**Course prerequisites:** If a course has a prerequisite, it is listed at the end of the course description. Requirements may include previous college or high school courses or placement based on assessment test scores. Students without the specified prerequisite may not register for that class. Math courses are valid as prerequisites for two years. The college reserves the right to drop you from courses for which you have not met the prerequisite requirement.

**Reading assessment requirement:** Students who place into READ 0090 or EAP 0090 must take one of these courses during their first semester at Inver Hills. Students who do not successfully complete the course will be required to re-enroll in the course in any subsequent terms of enrollment until the course is successfully completed.

**Class Attendance Policy**

Students may receive a course grade of "FN" (Failure for Non-Attendance) after two consecutive weeks of unexcused absence at any time during the semester. A grade of FN may be issued sooner for accelerated courses. To read the complete Class Attendance Policy, visit www.inverhills.edu/Policies.

**Satisfactory Academic Progress**

In order to maintain enrollment and financial aid eligibility, students must make satisfactory academic progress. The Inver Hills Satisfactory Academic Progress policy requires that students maintain a 2.0 cumulative GPA and complete 67% of cumulative attempted credits. All students taking courses for credit are evaluated for satisfactory academic progress after each term of attendance. Visit www.inverhills.edu/ Policies to read the policy in its entirety.

**Transfer Credit**

Students who would like to transfer college credits to Inver Hills Community College must have official transcripts mailed directly to the Enrollment Center. For more information, visit www.inverhills.edu/ LearningSupport/EnrollmentCenter/TransferCreditEvaluation.aspx. Students who would like to transfer credit from another Minnesota State college or university should complete the E-Transcript Evaluation Request form, available at www.inverhills.edu/CollegeForms.

**Grades and Transcripts**

Grade reports are not mailed to students. You may view your grades online by logging in to E-Services; select Grades and Transcripts. You may print the grades screen if you need an informal hard copy of your grades or an unofficial transcript. Official transcripts may be ordered online for a fee of $7.25; visit www.inverhills.edu/ LearningSupport/EnrollmentCenter/GradesTranscripts.aspx.

**Tuition and Payment**

www.inverhills.edu/Registration/TuitionAndPayment.aspx

**Payment Deadlines and Fees**

Drop for non-payment: You must pay tuition by the appropriate deadline or you may be dropped from your classes. **PLEASE NOTE:** You will not be dropped from your classes if the Enrollment Center has received authorization for payment by an outside agency, or the Inver Hills Office of Financial Aid has received your financial aid application (FAFSA), or you have set up a FACTS payment plan by the payment deadline.

Institution-initiated payment plan: Minnesota State Procedure 5.12.3 intends that all students will pay in full no later than the college’s tuition and fee payment due date. This means that students are required to pay or enroll in the FACTS payment plan for any balance due that will not be covered by financial aid or waivers. However, colleges shall establish the student to a payment plan for those students who have made a partial payment but have not paid in full, initiated a payment plan, or dropped courses by the close of business on the college’s tuition and fee payment due date. These students shall be charged a $30 payment plan fee in accordance with Minnesota State board policy 5.11.

**Late fee:** Students are expected to pay all accounts in full to the college when they are due. A $50 late fee will be assessed to unpaid balances on August 2. There is no late fee applied if you have FACTS payment plan payments coming in after that date. Students will have a registration hold until all amounts owed the college have been paid.

**NSF Fee:** When a check is returned to the college by the bank for nonsufficient funds, account closed or stop payment, an NSF fee of $20 will be assessed for each check (applies to tuition and all other payments).

**Collection:** Student accounts that are not paid by the late fee date may be submitted to a collection agency.

**Tuition Rates and Fees**

Visit www.inverhills.edu/Registration/TuitionAndPayment.aspx for current tuition and fee rates.

**Amount Due**

To view the amount of tuition you owe and to pay your bill, log in to your E-Services account and click on Bills and Payment on the left side of the screen. Please be aware that Inver Hills does not mail invoices.

**Payment Options**

The following options are available to pay your account balance:

- **Online:** Pay your balance online by logging in to your E-Services account; select Bills and Payment, then Make Payments.
- **In-Person:** Pay your balance in person by visiting the Enrollment Center. Cash, check, and credit card are accepted.
- **Nelnet Payment Plan:** You have the option to make convenient monthly payments through the Nelnet Payment Plan. Payments are automatically processed each month from your bank account or credit card. There is a non-refundable enrollment fee of $30 per semester. To sign up, log in to E-Services and select Bills and Payment, then Payment Plan. For more information, contact the Enrollment Center.
- **Third Party Payment:** To authorize a third party to make a payment on your account, www.inverhills.edu/CollegeForms/ pdfs/3rdPartyPayment.pdf.

**Financial Aid**

www.inverhills.edu/FinancialAid

The Financial Aid Office can provide information on federal, state, and local financial aid programs and scholarships. Students must apply for financial aid online at www.fafsa.ed.gov. Inver Hills’ school code is 006935. For information, stop by the Financial Aid Office or call (651) 450-3495. Students must apply separately for admission to the college.

**Deadline for state grant:** To receive a state grant, you must have your aid application on file with the Department of Education within 30 days after the start of the term.

**Aid based on financial need:** Financial need is determined from your own or your family’s income and assets as reported on your FAFSA (Free Application for Federal Student Aid). If you are eligible for need-based aid and attend full time or at least half-time (6 credits), Inver Hills will help you secure the qualifying financial aid package, which may include grants (do not have to be repaid), loans (repayment begins when you complete your education for most programs), and/or student employment. If you plan to enroll for fewer than six credits per semester, aid may be available; inquire at the Financial Aid Office.
Non-need based aid: Loan programs are available to students at almost any income level. Students must apply for need-based financial aid before applying for these special loan programs and must be enrolled in six or more credits to be eligible.

Student employment: Contact the Financial Aid Office at (651) 450-3495 or visit www.inverhills.edu/eforms/OnCampusJobs.

Book Vouchers are offered to students who have completed the Financial Aid process and received an award letter. Apply early to avoid delays. Book vouchers can only be used for required books and supplies. Students eligible for a book voucher will be notified by email.

Bookstore
Visit www.ihccbookstore.com for the most up to date information on store hours and summer materials availability. Students in off-campus classes can purchase books online; books are not delivered to off-campus class locations. The bookstore website will accept credit card payments, financial aid, and third-party vouchers. Textbooks are returnable, within a specified time period, with your original cash register receipt, and in the same condition as purchased. For the complete returns policy, visit www.ihccbookstore.com (click on Textbooks, then Returns Policy).

Student Services and Resources

<table>
<thead>
<tr>
<th>Service</th>
<th>Location</th>
<th>Website</th>
<th>Phone</th>
</tr>
</thead>
<tbody>
<tr>
<td>Accessibility Resources</td>
<td>Library, 2nd Floor</td>
<td><a href="http://www.inverhills.edu/LearningSupport/AccessibilityResources">www.inverhills.edu/LearningSupport/AccessibilityResources</a></td>
<td>(651) 450-3884</td>
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<tr>
<td>Admissions</td>
<td>College Center, 2nd Floor</td>
<td><a href="http://www.inverhills.edu/Admissions">www.inverhills.edu/Admissions</a></td>
<td>(651) 450-3000</td>
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<tr>
<td>Adult Learning/ASAP</td>
<td>College Center, 2nd Floor</td>
<td><a href="http://www.inverhills.edu/LearningSupport/AdultLearners">www.inverhills.edu/LearningSupport/AdultLearners</a></td>
<td>(651) 450-3974</td>
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<tr>
<td>Advising and Counseling</td>
<td>College Center, 2nd Floor</td>
<td><a href="http://www.inverhills.edu/LearningSupport/CounselingAdvising">www.inverhills.edu/LearningSupport/CounselingAdvising</a></td>
<td>(651) 450-3508</td>
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<tr>
<td>Bookstore</td>
<td>College Center, 1st Floor</td>
<td><a href="http://www.ihccbookstore.com">www.ihccbookstore.com</a></td>
<td>(651) 450-3533</td>
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<tr>
<td>Career Development &amp; Community-Based Learning</td>
<td>College Center, 2nd Floor</td>
<td><a href="https://www.inverhills.edu/careerdevelopment">https://www.inverhills.edu/careerdevelopment</a></td>
<td>(651) 450-3683</td>
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<td>Enrollment Center</td>
<td>College Center, 2nd Floor</td>
<td><a href="http://www.inverhills.edu/LearningSupport/EnrollmentCenter">www.inverhills.edu/LearningSupport/EnrollmentCenter</a></td>
<td>(651) 450-3503</td>
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<td>Financial Aid</td>
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<td><a href="http://www.inverhills.edu/FinancialAid">www.inverhills.edu/FinancialAid</a></td>
<td>(651) 450-3495</td>
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<tr>
<td>Fitness and Recreation</td>
<td>Activities, Lower Level</td>
<td><a href="http://www.inverhills.edu/StudentLife/FitnessAndRecreation.aspx">www.inverhills.edu/StudentLife/FitnessAndRecreation.aspx</a></td>
<td>(651) 450-3539</td>
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<td>Health Services</td>
<td>College Center, 1st Floor</td>
<td><a href="http://www.inverhills.edu/CampusResources/HealthService">www.inverhills.edu/CampusResources/HealthService</a></td>
<td>(651) 450-3524</td>
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<td>IT Service Desk</td>
<td>IT Center</td>
<td><a href="http://www.inverhills.edu/CampusResources/TechnologyServices">www.inverhills.edu/CampusResources/TechnologyServices</a></td>
<td>(651) 450-3444</td>
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<td>Learning Center</td>
<td>Library, 2nd Floor</td>
<td><a href="http://www.inverhills.edu/LearningSupport/LearningCenter">www.inverhills.edu/LearningSupport/LearningCenter</a></td>
<td>(651) 450-3629</td>
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<td>Library</td>
<td>Library, 1st Floor</td>
<td><a href="http://www.inverhills.edu/library">www.inverhills.edu/library</a></td>
<td>(651) 450-3625</td>
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<td>Online Services Center</td>
<td>College Center, 2nd Floor</td>
<td><a href="http://www.inverhills.edu/LearningSupport/EnrollmentCenter">www.inverhills.edu/LearningSupport/EnrollmentCenter</a></td>
<td>(651) 450-3653</td>
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<td>Student Life</td>
<td>College Center, 1st Floor</td>
<td><a href="http://www.inverhills.edu/StudentLife">www.inverhills.edu/StudentLife</a></td>
<td>(651) 450-3530</td>
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<tr>
<td>Testing Center</td>
<td>College Center, 2nd Floor</td>
<td><a href="http://www.inverhills.edu/LearningSupport/TestingCenter">www.inverhills.edu/LearningSupport/TestingCenter</a></td>
<td>(651) 450-3687</td>
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<tr>
<td>Veteran’s Services</td>
<td>College Center, 2nd Floor</td>
<td><a href="http://www.inverhills.edu/LearningSupport/VeteranServices">www.inverhills.edu/LearningSupport/VeteranServices</a></td>
<td>(651) 450-3862</td>
</tr>
</tbody>
</table>

Student Accounts

www.inverhills.edu/CampusResources/TechnologyServices

StarID
All students will use their StarID to log in to each of the following student accounts:

- E-Services: Used to register for classes, view and make changes to class schedule, view grades and unofficial transcripts, set up financial aid and payment plans, and pay tuition and fees
- Campus Network: On campus computers and wireless network
- Desire to Learn (D2L): Online learning environment used for online, blended, and many on-campus classes

To activate or change your StarID password, visit starid.minnstate.edu.

Email as Official Communication
Inver Hills will send official communication to the personal email account on your student record; therefore, it is very important to keep the email address on your record up to date. To update your email address in E-Services, click on Account Management, then Demographic Info.

Getting Help with Student Accounts

- Online: visit starid.minnstate.edu.
- The Enrollment Center and the IT Service Desk can both provide assistance with your student accounts. Find location and contact information below under Student Services and Resources.