



Connecting People to Communities

Transportation Resource Guide

<u>Agency</u>	<u>Contact Information</u>	<u>Populations Served</u>	<u>Level of Service</u>	<u>Weekend Service?</u>	<u>Accessible Vehicles?</u>	<u>Approx. Trip Cost</u>	<u>Service Area</u>
A Plus Trans	763-512-0000	Medical Appointments	Door thru Door	Saturday w/48 hour notice	Yes	Billed through Insurance	Metro Area
A-Tran	651-260-0781		Door thru Door Door to Door Curb to Curb	No	Yes	\$\$\$	South Metro, Minneapolis, St. Paul, Rochester
Allegiance Transportation	651-207-5211 Allegiancetransportation.com	All	Door thru door	No	Yes	\$\$\$	Metro Area
Comfort Care	612-224-9981	All	Door thru Door	Yes	Yes	\$\$	Metro Area
DARTS – Select and Direct	651-455-1560 Darts1.org	Seniors and people with disabilities	Door to Door	No	Yes	\$\$\$	Dakota County and surrounding area
DARTS – Loops	651-455-1560 Darts1.org	All	Bus Stop to Bus Stop (Deviated Route option)	No	Yes	\$	Hastings, West St. Paul, South St. Paul, Lakeville
Delight Trans	763-286-3163	All	Door thru Door	Saturday	Yes	\$\$	Metro Area
Discover Ride	612-823-6000	All	Door thru Door	Very Limited	No	\$\$	Metro Area
Driving Miss Daisy	763-253-4400 Drivingmissdaisy.com	Non-Emergency Medical	Door thru Door	Yes, if pre-scheduled	Yes	\$\$	Metro Area
Flying Eagle Transportation	612-760-2409	Non-Emergency Medical	Door thru Door	Yes	Yes	\$\$	Metro Area
GAPP Service, Inc.	952-953-9299	Priority given to Veterans and medical appt	Curb to Curb	No	No	Free for medical appt	Dakota County; Metro Area for medical appointments



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Helpful Hands Transportation	763-546-0094	Medical	Door thru Door	Saturday	Yes	\$\$	Metro Area Mayo Clinic in Rochester
Just Friends (Hastings Family Service)	651-437-7134 ext. 11 Hastingsfamilyservice.org	Residents of service area	Door thru Door	No	No	Free	Coates, Hampton, Hastings, Miesville, New Trier, Vermillion
Lyft	Lyft.com	All	Curb to Curb	Yes	No	\$\$	
Metro Mobility	651-602-1111 TTY 651-221-9886 Metromobility.org	Certified individuals	Door thru Door	Yes	Yes	\$	Twin Cities Metro Area – ¾ mile from a bus route
Metro Transit	612-373-3333 TTY 612-341-0140 Metrotransit.org	All	Bus Stop to Bus Stop	Yes	Yes	\$	Twin Cities Metro Area
Metro Transit Regional Ridematch/Vanpool	Metrotransit.org/ridematch Metrotransit.org/vanpool	All; mainly commuter	Curb to Curb	Yes	No	\$\$	Twin Cities Metro Area and Greater Twin Cities Metro
Minnesota Valley Transit Authority (MVTA)	952-882-7500 Reservations: 952-882-6000 MVTA.com	All	Bus Stop to Bus Stop	Yes	Yes	\$	Apple Valley, Burnsville, Eagan, Prior Lake, Rosemount, Savage, Shakopee
Medical Transportation Management (MTM)	651-645-9254 Call Center: 1-866-467-1724 Mtm-inc.net/Minnesota	Medical Assistance (MA) eligible for non-emergency medical appts	Door thru Door Door to Door Curb to Curb	Yes	Yes	Free	Anoka, Chisago, Dakota, Hennepin, Isanti, Ramsey, Sherburne, Stearns and Washington Counties



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Neighbors, Inc.	651-306-2143 Neighborsmn.org	Not eligible for MA, Must live in service area	Door thru Door Door to Door Curb to Curb	No	No	Free	Inver Grove Heights, Lilydale, Mendota, Mendota Heights, South St. Paul, Sunfish Lake, West St. Paul
Road to Recovery Program; American Cancer Society	1-800-227-2345 Cancer.org	Cancer treatment appts	Curb to Curb	No	No	Free	Twin Cities and surrounding area
Taxicab	Many available	All	Curb to Curb	Yes	No	\$\$	Twin Cities Metro Area and Beyond
TLC Special Transportation Inc.	952-882-0535 TLCspecialtransportation.com	MA, other health plans, private pay	Door thru Door	No	Yes	\$\$\$	Twin Cities Metro Area and surrounding suburbs
Transit Link	651-602-5465 Transitlinktc.org	Available where regular transit routes are not	Curb to Curb Door to Door	Yes	Yes	\$	Twin Cities Metro Area
Transit Trip, LLC	952-913-3367		Door thru Door Door to Door Curb to Curb	No	Yes	\$\$\$	Dakota, Goodhue, Hennepin, LeSueur, Rice, Scott, Ramsey and Washington Counties
Uber	Uber.com	All	Curb to Curb	Yes	No	\$\$	Twin Cities Metro Area and Beyond



Level of Service Key:

Bus Stop to Bus Stop	Vehicle picks rider up/drops off at a designated stops available on transit agency schedules
Curb to Curb	Driver picks rider up/drops off at the curb
Door to Door	Some driver assistance provided for rider pick up and drop off to exterior door
Door thru Door	Some driver assistance provided for rider pick up and drop off through door

Approximate Cost/Trip Key (Round Trip):

Free	Free, but may take donations
\$	\$2-14
\$\$	\$15-50 depending on trip distance
\$\$\$	\$51+ depending on trip distance

***Contact the transportation agency directly if you have any questions on service or eligibility**

Definitions:

Accessible Vehicle: An accessible vehicle is defined as a vehicle that has a lift or ramp and appropriate interior size to safely allow access for people who use motorized wheelchairs and scooters.

Deviated Route: Transit service that operates along a fixed route, but may deviate from the route to pick up or drop off passengers who have requested the deviation.

Ridematch/Vanpool: Metro Transit’s Regional Ridematching System matches commuters travelling similar routes and times to form carpools and vanpools. The commuters then share gas and other operating costs.

Additional Notes:

- There are additional transportation options within Dakota County available only for participants of their agencies that are not included on this list. Because these options are only provided to the specific clients of the agencies, they were not included.
- Dakota County offers a Travel Training program to assist individuals in learning about their transportation options and providing training to learn the options that will work for them. For more information or to sign up for Travel Training, please contact: traveltraining@co.dakota.mn.us or 651-203-0183
- For a more detailed look at the transportation options in the county, visit: <https://www.darts1.org/sites/darts1.org/files/Rev%202017.06.19.pdf>
- For changes and amendments to this document, please contact GoDakota staff: GoDakota@co.dakota.mn.us